MISSY MOO'S
GLAMOROUS GROOMING

DOG GROOMING — CLIENT CONSENT & SERVICE AGREEMENT

Serafina | 0466 406 244 | Yeerongpilly / Kangaroo Point

1. Owner and dog details

Owner / guardian	_____
Mobile / email	_____
Address	_____
Emergency contact / phone	_____
Dog name / breed	_____
Age / sex / weight	_____
Colour / identifying marks	_____
Veterinarian / phone	_____

2. Requested grooming services

☐ Full groom ☐ Bath and blow-dry ☐ Haircut / trim ☐ Deshedding ☐ Nail trim

☐ Ear cleaning ☐ Sanitary trim ☐ Teeth brushing (non-veterinary) ☐ Other: _____

Requested style / coat length: _____

Agreed quoted price: $_____ AUD ☐ Fixed quote ☐ Estimate; changes require approval

3. Health, welfare and behaviour disclosures

Allergies, skin conditions or sensitive areas: _____

Medication, illness, injuries, surgery or mobility issues: _____

Fleas, ticks, parasites or infectious conditions: _____

Anxiety, aggression, bite history or handling concerns: _____

4. Owner acknowledgements

☐ I have disclosed relevant medical and behavioural information and will update the groomer if it changes.

☐ Grooming uses handling, bathing, dryers and sharp tools; reasonable precautions reduce but cannot eliminate the possibility of minor nicks, irritation, nail bleeding or stress.

☐ Severe matting or distress may require modifying, shortening or stopping a groom in the dog's welfare interests. Material changes and additional charges will be discussed with me where practicable.

☐ The groomer may decline or discontinue work if safe, humane handling is not possible; no veterinary diagnosis or treatment is provided.

5. Emergency veterinary consent

If urgent veterinary assistance appears reasonably necessary, the groomer will try to contact me or my emergency contact. If I cannot be reached promptly and delay could compromise my dog's welfare, I authorise reasonable steps to seek emergency veterinary care.

☐ I consent to this emergency arrangement. ☐ Contact me first wherever practicable.

Veterinary costs are generally payable by the owner except where applicable law makes the business responsible. This agreement does not exclude any non-excludable Australian Consumer Law rights.

6. Optional photographs and privacy

Grooming record photographs: ☐ Yes ☐ No Promotional/social-media photographs: ☐ Yes ☐ No

Contact details are used for booking, grooming, safety, payment and necessary follow-up. Promotional use is optional and consent may be withdrawn for future publication.

7. Booking, payment and consumer protections

The price and any deposit or cancellation conditions will be disclosed before booking. Additional work or fees require prior discussion and agreement where reasonably practicable. Services will be provided with due care and skill. Nothing in this form restricts statutory consumer guarantees.

Payment: ☐ Cash ☐ Card (if available) ☐ Bank transfer ☐ PayID ☐ Payment QR (provided on request). See separate Payment & Price Authorisation Form.

8. Owner declaration and signatures

I confirm I have read this form, provided accurate information to the best of my knowledge, had an opportunity to ask questions and consent to the services selected.

Owner name	_____
Owner signature / date	_____
Groomer name	_____
Groomer signature / date	_____